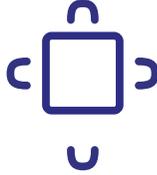




Annual Report 2020

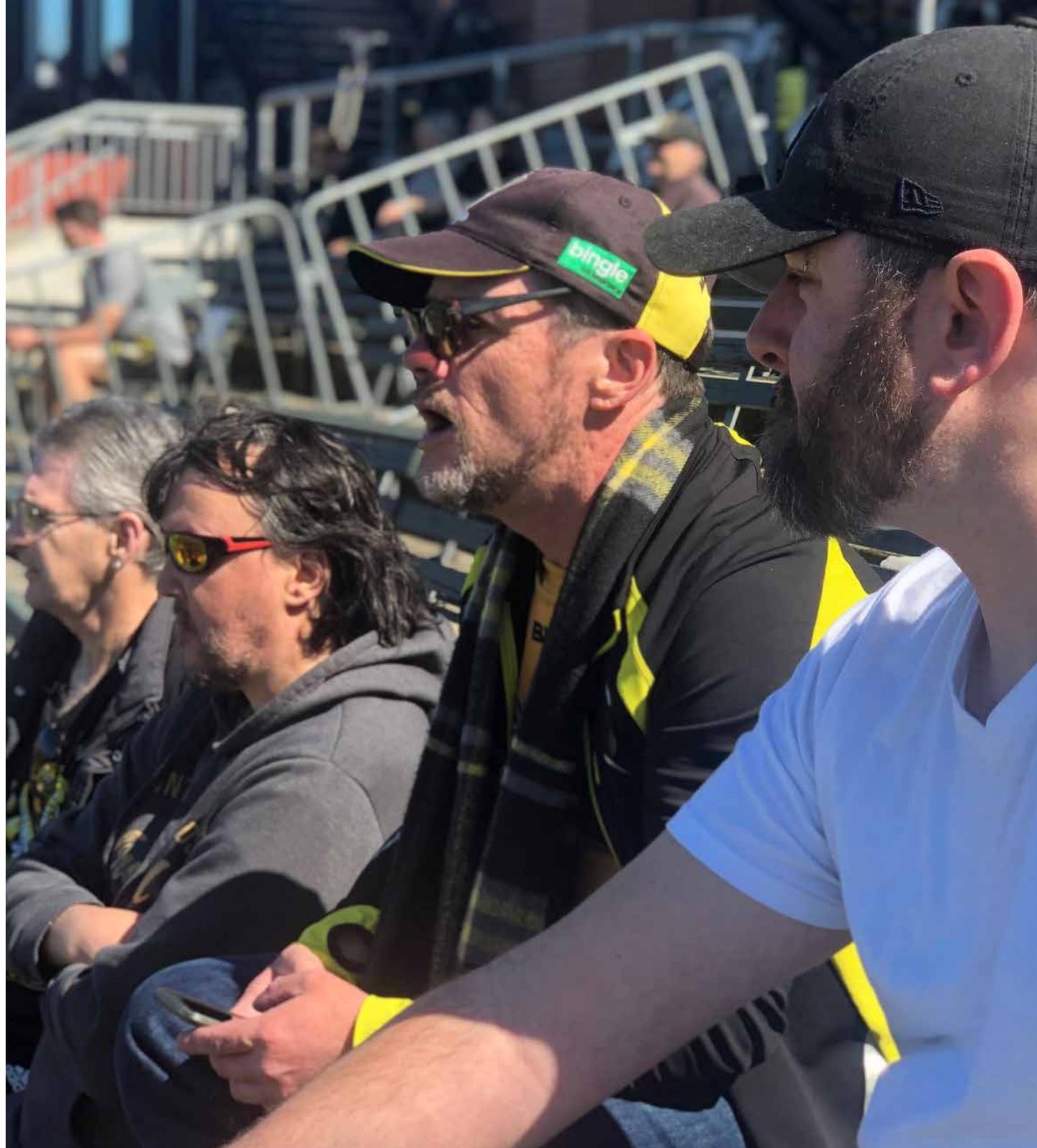
 **servants**
COMMUNITY HOUSING
respect. dignity. hope.

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Front cover Carrical resident Mark and his mother Dianne enjoying the tunes at January Jazz.

Right A visit to a Richmond Tigers training session is becoming a favourite annual event...especially for the Tigers fans among us!



There is so much to be thankful for, particularly to Amanda and the team, thanks for another excellent year's work.

Despite the unprecedented events of the past months, Servants has continued to provide a safe and caring community for vulnerable people across four facilities. Our team of cooks, cleaners, house managers and management have maintained a commitment and concern for our residents above the call of duty in difficult, trying and challenging circumstances. Due to their dedication our houses have thus far remained safe and healthy.

At the end of last year, Warren Clark stepped down as chair after seven years, and before this he was treasurer. During his time as chair Warren carefully and successfully navigated Servants through a series of major transitions. These included changing our corporate structure from an Incorporated Association to a Company limited by guarantee; introducing broader community representation and expertise onto the committee/board; transitioning CEOs from Matt Maudlin to Amanda; and taking the lessons from the challenges of the Canterbury house, and increased the number of houses we oversee and the number of residents we care for. We are thankful for Warren's commitment and service to Servants for over 20 years.

Without it, Servants would most likely have not survived. We are also thankful he remains on the board, hopefully for a long time yet.

Over the past month, the board has taken extra time out to revisit how best to describe what it is that Servants does. We know the Servants model is distinctive but over the years a clear and precise description has proved elusive. Through a couple of Saturday workshops with a facilitator, a team consisting of the board and some staff members settled on a new purpose statement, rather than the more traditional vision and mission statements. We are hopeful this statement will serve us well as we develop our strategic plan, speak with government and work with outside organisations. Our new purpose statement reads,

**Servants Community Housing:
creating communities where respect,
dignity, hope and opportunity are nurtured.**

As we look back at the past year there are so many things to give thanks for despite so much that was unforeseen. Looking forward, the future seems just as unclear. The economic and social impact of the pandemic and the government lockdowns are yet to be fully felt. Whatever emerges, the board believes we are well placed to meet that future and that perhaps the Servants model is made for a time such as this. Maybe, some of our most significant work might still lay in front of us.

Stephen Baxter, on behalf of the board

On behalf of the board



From the CEO



I am writing this in mid August, 2020 and Melbourne is in Stage 4 lockdown due to the coronavirus pandemic. The strength of our model is bound to community living but paradoxically, in a pandemic, living in a close community has the potential to become our greatest weakness.

We began to implement preventative measures in the first week of March and joined the scramble to obtain hand sanitizer, toilet paper and cleaning products. We taped crosses on the floor, removed chairs from the dining room and demonstrated hand washing techniques and elbow handshakes at house meetings. Over the next few months, we were constantly making difficult decisions, forced to choose between the physical and mental health of residents. There was no official guidance on how to manage pandemics in rooming houses. Like most organisations, we were making it up as we went along.

Evening meals with community groups were cancelled and church groups could no longer host Saturday evening BBQs. The volunteers who take residents on bus outings, run podiatry sessions, do the gardens and hold working bees were all told to stay away.

These are the people in our community that help our residents feel respected and valued and we miss seeing their faces.

However, love and care has still been demonstrated with donations of food, funds, sanitizer, masks and cleaning products and residents know they are not forgotten. I would like to thank everyone for their support; it has been so essential and so encouraging.

Our house managers have handled this crisis with calm resolve to ensure the health and safety of the residents. They have been extraordinarily strong and faithful as they live every day, week and month alongside 30 vulnerable people during a pandemic. I admire their commitment and thank them for the crucial role they have in creating the sense of community and belonging that exists in the houses. If our residents were not living in one of our houses, most would have been completely socially isolated and forgotten. Instead, they have a community to laugh, joke and eat with as we wait out the pandemic.

Working and supporting in the background are the administrative staff, volunteers and the Servants Board. I thank Warren Clark for all his work and support in previous years as Chair and thank our new Chair Stephen Baxter for his support this year. 2020 has required this team to adapt to change and manage risk like never before and I have appreciated their support, guidance and input. The effect of unemployment, bankruptcy, financial losses, marriage breakdowns, drug and alcohol use and mental health issues will create a massive need for the model of housing and care that Servants provides.

Our experience says these people will need more than a roof. Our purpose is to create communities where respect, dignity, hope and opportunity are nurtured and the Board is preparing to meet this need over the next few years.

This report contains only a taste of what we have achieved over the last year. We continue to work collaboratively with our landlords to ensure the properties are maintained and upgraded, sometimes through grants and donations. We have installed solar and LED lighting at Carrical to keep residents' rent as low as we can. New carpet and painting will have to wait until non-essential maintenance can resume.

Before the COVID restrictions, we engaged with groups and volunteers to ensure that residents were connecting to their local community. One highlight was our 'January Jazz' night, sharing a beautiful evening under the stars at Carrical with our neighbours and friends.

We trust that it will not be long before we can connect with the broader Servants community again and together bring hope and opportunity to the people we serve. We can count on our residents to be waiting with smiling faces.

Amanda Donohoe, CEO

Servants
Community
Housing exists
to create
communities
where respect,
dignity,
hope and
opportunity
is nurtured.

Barry, Ari and Eva setting up the Christmas tree in a spectacular fashion.



Life at Servants during COVID

As house managers with Servants, we're privileged to live in community with many diverse people, including those who've experienced some of the harshest challenges life can offer. Many of our residents are far too familiar with hurt, exclusion, distrust, and avoidance by the public around us, yet here they find a home.

In recent months, with COVID-19 case numbers climbing and the impact of the pandemic becoming more apparent, Melbournians are getting a glimpse of what it feels like to be alone. Although the true numbers can't be fully known, estimates suggest that lockdown restrictions have led to increasing rates of family violence, depression and loneliness. Change is hard on people. Learning to navigate the ups and downs of life in solidarity can feel bizarre – there's something within us that longs to journey through life together.

I moved into Hamer Court as a house manager mid-lockdown. It has been incredible to experience the difference in how our community of residents have responded when compared to the world at large. Quiet resilience, sober determination, and sheer refusal to panic has characterised a community that is, in reality, a vulnerable people group. Living with 30 other people doesn't make hygiene or social distancing easy, and many of our residents are significantly immunocompromised.

And yet, while many in our wealthy Melbourne communities are finding it more difficult to connect, I've seen our residents draw closer together during this time. New residents have been welcomed with open arms. Old residents have found new hobbies, or started connecting and socialising in new ways. Our community has adapted – with mask wearing, stricter cleaning schedules, routine changes – extremely well.

That's not to say this season hasn't brought challenges. Locked down together, tensions have risen. Loneliness still creeps in. Some of our residents are confused and lament their old routines, missing their friends or family.

And yet, when you walk through the corridors or sit outside with the residents on any given day, you'll still hear plenty of laughter. During both dinner times (now segmented to assist with social distancing) you'll see intense banter as everyone shouts answers to Eddie on Millionaire Hot Seat. And you'll feel the familiar sense of home as you walk in the door; the same residents asking you how you slept each morning, humming the same songs under their breath, complaining about the footy scores and hoping your team gets good draft picks for 2021.

Other residents have expanded their creativity. I've seen art created from hundreds of small coloured paper pieces, heard original songs and raps being crafted behind bedroom doors, listened to loud singing of Beyoncé and Alicia Keys songs, and even seen flower arrangements appearing in the dining room.

It turns out, despite growing polarisation in our world and in the media, diverse people can live peacefully and respectfully in close community. And perhaps it takes understanding what it feels to be alone, to teach us how to truly connect.

As one resident explained to me, Hamer Court was once a place where they slept at night. Over time, it's become home. On the Servants website you'll read that homelessness is more than a housing issue. It's cliché but true, the house doesn't make a home, but the people do.

Jayden Battey, House Manager at Hamer Court



Our residents are being kept safe with masks donated by very kind and generous local supporters.

Resident spotlight

Nisha



I was born in India and adopted into an Australian family as a child. It was a big family. My parents had two children of their own, two adopted children from India and two adopted children from Fiji. I am grateful for my parents.

They were supportive and loving, but as a teenager wanting to exert my independence we clashed a bit. I was in and out of their home and eventually I was kicked out. I lived with my brother for a bit and also did some house sitting.

My Neami support worker helped me to connect with the Salvos who then put me in touch with Servants. I moved into my own room at Romana. This was one of the first times I had felt like I had my own home. I had my own space to grow. Yes, I had a hard time adjusting at first. There was some tension between me and another resident, but we worked it out. The house managers, Anne and Goran, were really helpful and supportive.

Living alongside other residents and hearing their stories also helped me to mature. People were honest and kind. It was a safe space where I could grow as a woman.

I have recently moved into my own place in Pakenham. I live in a unit and love having my own space. During the week I work as a kitchen hand in an aged care facility in Doncaster East. I was working for them while I was living at Romana. My favourite part of the job is the people I work with. They are friendly and supportive. The drive from Pakenham is a bit long though, so I am hoping to be transferred to a facility closer to my home.

Right now, I am a bit lonely because of the COVID lockdown. I miss the other residents and managers, but I am really looking forward to exploring my local area when restrictions ease. There are lots of really nice parks around, public transport and shops are close by, and the beach is close too! I still see my adopted family nowadays and appreciate the support I get from them. In the future, I would like to have a family. Getting married and having children feels like the next step for me and I am hopeful about the next chapter of my life.

Nisha, former resident at Romana

Right Everyone at Carrical is working hard to stay safe, and is grateful to all those doing the same.



January Jazz



How do we lap up the summer evenings, get together with friends and family in the local area, enjoy good food and music, and let the local community know about the work Servants is doing in their neighbourhood? We throw a Jazz night!

Seeing the Carrical car park fill up with a stage, food trucks, picnic rugs, camping chairs and over 200 people was a delight. The crowds were met with the tasty smells of a BBQ hosted by The North Balwyn Rotary Club. Goods were generously donated by local grocer The Common Good, Cannings Free Range Butchers and supporters from our community.

Support act Polly and the Bluebottles were a hit. Think young, fun and oh so talented. We were lucky to have world-renowned Steve Waddell's Creole Bells Revival Group featuring Beverley Sheehan as our headline act. Their entertaining, tight sets had young and old clapping and singing along!

Non-profit Crepes for Change satisfied our sweet teeth. They are an enterprise that works hard to provide funds and raise awareness about youth homelessness.

Left Residents were out in force and appreciated the crowd and festivities.

We are so grateful that we were supported by local clubs and businesses that are also passionate about caring for and celebrating vulnerable people in our local community, and would like to extend our deepest thanks for their contributions to such a fantastic evening.

Other highlights included hearing from current and past residents. They shared parts of their stories with humour and honesty, and shed some light on the challenges people with housing insecurity face. Hearing first hand the sense of belonging and dignity that came with a room at Servants was a precious reminder of the importance of well-run community housing. In light of all that was shared, it was only right to sing a rousing rendition of happy birthday to one of our long term residents, Wayne.

A big thank you to all who were involved and came along. We look forward to hosting a similar event sometime in the future!



1. The very entertaining and talented headline act Steve Waddell's Creole Bells Revival Group featuring Beverley Sheehan.
2. CEO Amanda Donohoe with Boroondara Councillor Lisa Hollingsworth.
3. Polly and The Bluebottles performed many favourite hits.
4. Long time supporters, neighbours, friends and family filled the Carrical carpark.

Events, projects and support



1. Our new dolls house was effective, informing people of the statistics and stories of people facing housing insecurity.
2. Romana residents were thrilled to be visited by players from Melbourne City FC.
3. Local legends Jessica and Dylan raised money for people facing homelessness.
4. Josh Frydenberg visited with generous hampers from the Kooyong Giving Tree.
5. Local Rotary member Di Gillies has supported us with gardening working bees and sourcing furniture for the houses.



1



4



2



5



3

1. Residents enjoying the new outdoor setting thanks to the Bendigo Bank Community Grant.
2. Servants staff and partners celebrated a great year with a painting party at Cork and Canvas.
3. We were delighted to engage with delegates passionate about God's justice for all at the Justice Conference.
4. Local supporter and podiatrist Jeannet wanted to use her skills to serve others. Here she is giving Doug a treatment at Romana.
5. Have you seen anyone happier to be at work than Mark?

Resident spotlight

Debbie



Five or six years before I came to Servants I was estranged from my family. I went off track and was living a stupid lifestyle so I ran away to Western Australia to get away from it all. I was sexually assaulted there. For the next six months I was in hospital in Melbourne with internal injuries and mental health issues. The Servants Women's House was shown to me and I moved straight from the hospital.

When I moved in, I assumed the other women living there also had similar stories to me so I approached them with concern and understanding. It actually put me at ease to know that everyone else had stuff going on too. Leaving the house for the first time was a big deal and took a while. But with the support of the other residents and Liz [live-in house manager at the time], I did. We would go shopping together, we would go to restaurants and even to the beach. I felt safe.

Living in community meant we looked out for each other. Liz would come and knock on my door if she hadn't seen me for a couple of days, and I would do the same for the other girls. When someone was having a breakdown, I would try to cheer them up and be understanding. I got my happy, wild side back while I was living at the Women's House. We would dance together, have fun together. Liz invited all of us girls to her birthday party last year and that made us feel like family. Those girls are my family.

My dad passed away during my time at the house. Lots of stuff from my past came up again, but this time I wasn't alone. I didn't turn back to drugs and I didn't go downhill because I had the support of the people from my house and also from Amanda [Servants CEO].

I thought to myself, "I have people who care for me and I am well now, so I can do this." I was really proud of myself for that.

I even had enough courage to go back to WA and press charges against my abuser. Amanda helped me a lot with that. This was something I didn't ever think I could do, but I did.

And now I am living by myself in a flat in Hawthorn! I felt like I got a bit too comfortable at the Women's House, towards the end. I got a bit too involved in the ups and downs of the other residents. I loved everyone like family and got a bit too close. So Amanda and Alan [Servants Tenancy Manager] helped to put me in touch with a social worker who helped me find this flat. She wrote me a reference, and I also had a reference from Servants, saying that I paid my bills on time and that kind of thing.

I've been living in my flat for just over a month now and I love it. I got my Working With Childrens Check and am going to go back to volunteering with homeless people. I think I'll work with a food bank or something similar. Apart from that, I am enjoying being a grandmother to my 14 month old grandson and my two day old granddaughter! It's been a big couple of years for me. My social worker thinks I should write a book about my story, but I think, "Nah, I'm okay." I'm content.

Debbie, Former resident at Women's House



I've been living in my flat for just over a month now and I love it. I got my Working With Childrens Check and am going to go back to volunteering with homeless people.



Homelessness in Victoria and Boroondara



Servants Community Housing exists to create communities where respect, dignity, hope and opportunity is nurtured. And with the current shortage of affordable housing options for people with low incomes, we believe our work is more important than ever.



Left The team was ready and raring to go at the De Castella fun run start line. At 7:30am!

Here is the current situation in...Victoria

24,825

There were 24,825 homeless people in Victoria on Census night 2016¹.

8.3%

Homelessness in Victorian women is up 8.3% in 5 years. That's 10,432 women with no home¹.

23%

There has been a 23% increase in Victorians aged 55+ experiencing homelessness. They are a rapidly growing age bracket¹.

145,899

In 2018, there was a shortfall of 145,899 affordable dwellings in Greater Melbourne. To redress that shortfall, there would need to be approximately 15,000 affordable dwellings produced each year over 10 years².

...and in Boroondara

426

Approximately 426 people were homeless in Boroondara on Census night 2016. This does not include people sleeping rough. This is an increase from 383 people in 2011 and was the second largest rise (11.2%) in the Eastern Metropolitan Region.¹

782

Boroondara has very low numbers of social housing stock. The Victorian Department of Health and Human Services reported that in June 2017 there were 782 social housing dwellings in Boroondara, which represents 1.1 per cent of all Boroondara dwellings. This is insufficient to meet the current and growing demand.

11

The DHHS Rental Report for the June quarter 2019 showed that only 11 new advertised lettings were affordable to households on Centrelink incomes in Boroondara.

The Inquiry into Homelessness in Australia by The Legislative Council's Standing Committee on Legal and Social Issues said the following:

Servants Community Housing (SCH) is an example of an effective community managed housing model... The SCH model is successful because it has live-in management, house rules, shared facilities that encourage interaction and the provision of two meals each day. This model allows residents to gain the support they need to live with dignity and participate in the community.

We recognise that the COVID pandemic will cause an increase in homelessness not just in the immediate future but in the years to come. We are so grateful for the financial support we receive to help us create more homes for vulnerable people in our community.

- 1 Australian Bureau of Statistics, 2016 Census, Estimating Homelessness, <https://www.abs.gov.au/AUSSTATS/abs@.nsf/Lookup/2049.0Main+Features12016?OpenDocument>
- 2 Palm, Matthew; Raynor, Katrina; Whitzman, Carolyn, Project 30,000: Building Social and Affordable Housing on Government Land, University of Melbourne, 2018 <https://msd.unimelb.edu.au/research/projects/current/transforming-housing#research-andpublications>

Resident spotlight

Phil



There's a pandemic going around. People are dying – but I'm no stranger to death. Actually, I'm pretty familiar with death's door. I've been there a number of times. Everyone's freaking out, and if I get the disease it'll probably be my end. I won't survive it if I get it. But I'm not scared. I've survived enough to get some perspective. Even as a kid I was shy; I don't talk much. But life's always been tough and I've lived in more places than I can count.

Mum died at 34, when I was five, and after being orphaned off I lived with a nice woman – tough as nails though. By seven years old, I remember being dangled off the edge of a balcony, held by my ankles, at the housing commission where we lived. Even as a kid, I was used to having my head smashed in.

There are too many tough moments to remember. At 19 I had my first big stint in hospital after a car ran a red into my motorbike, and I spent one month in intensive care, and 103 days in hospital all-up. Less than a decade later, I had my first taste of what it meant to be homeless.

My wife taking my daughter away, I was forced to the streets. I remember standing in the rain that first night; sleeping in the park, wet, realising that I'd gone from having everything to nothing just like that. I was shattered. Didn't know where to go, where to turn. It was a shock to the system, being homeless, losing it all, and I tried to commit suicide.

In my life I've been a professional panel beater – I love my cars and bikes – and at one point even spent a year working the graveyard shift at a rooming house! It's different now being on the other side of that, but it was good. I was fair with people. Respectful. Life hasn't been perfect – it never will be, but the way you treat people matters.

I wasn't always as calm as I am now. This time last year I had a stroke. It was a wake-up call. I called the ambulance myself, and at first they didn't want to take me. But when they did, I went straight to ICU, and found myself on life support in an induced coma. By the third day, they were deciding to turn life support off. I was gone. But something inside me wouldn't let me die. My grandfather had died of a stroke too, and that wouldn't be my end.

Coming out of hospital, I lived in another rooming house for three months – it was awful. The rooms had poo on the walls, it was violent, yelling and noises all through the night, there was no support. If there was a problem, you had to sort it out yourself. So moving to Hamer was good.

There's stuff here a lot of people just couldn't afford otherwise. It's safe. It's clean. The people are actually very good, nice, courteous. I get along well with them. It's different from the other places I've lived. There's lots of reasons to be at Servants.

Even through it all, I've had good moments in life. A lot of people respect me, because you should treat people how they want to be treated. I used to be a thrill seeker, but now I want a quiet life. To rest, to get better. Here at Hamer I can recover and work on the things I want to work on. It's a good place to do that.

Phil



There's stuff here a lot of people just couldn't afford otherwise. It's safe. It's clean. The people are actually very good, nice, courteous. I get along well with them. It's different from the other places I've lived. There's lots of reasons to be at Servants.



2020

Resident survey

Taking everything into account, over the last year...

97%

of residents are satisfied with Servants management and staff being approachable and courteous

93%

of residents are satisfied with safety and security within the house

84%

of residents are satisfied with the services provided by Servants Community Housing

88%

of residents are satisfied with value for money regarding their board and lodging payment

80%

of residents are satisfied that their views are being taken into account by Servants

88%

of residents are satisfied with the cleanliness of the house

80%

of residents are satisfied with the way Servants deals with repairs and maintenance

Where do you hope
to be living in two years?

51%

in the current rooming house

31%

in a self-contained flat

3%

with my family

13%

other



To all the current and previous house managers, I thank you for your friendship... Mental illness can be a real challenge even for 'experts', but you provide light in otherwise dark situations.

Very very satisfied, it's a very safe rooming house. [The managers] are wonderful...They make the place a place of safety and caring.

Our cleaner keeps the place looking fantastic.

The food has been outstanding.

High quality, good looking filling meals. Only room service could outdo our wonderful chefs.



Quotes from residents

Manager spotlight

Hannah

My first experience of Servants was as a pre-schooler running around with Grace and Jeremy Donohoe when Phil and Amanda were Carrical managers in the early 90s. Not everybody gets to live in a house with towers and dungeons!

I cooked at Carrical as a teenager before my husband, Matt, and I joined the team of managers moving into the new house in Canterbury. From there we moved to help establish Hamer Court. We then had a break of seven years in which our lives were wonderfully turned upside down by our two beautiful daughters and the nine foster kids we had the privilege to know and love. Matt owns and runs a small building company and I work part time in perinatal mental health.

The decision to move into Carrical at the end of last year came upon us quite suddenly. Once the idea was there I couldn't shake it (and I tried!). I was anxious about what it would be like to raise our kids in such an unconventional environment.

We had observed several inspiring families take on the challenge but I was simply not convinced we were up to the task. However, we both felt certain that God was opening that door and we took a deep breath and stepped through it. I believe we are called to care for the vulnerable and I believe that does not always mean choosing the easiest option. I knew there would be challenges we would not otherwise face. What I did not truly appreciate was the blessing living with these guys would be to our family.

The past nine months have been some of the richest of our lives. There are plenty of challenges. Challenges that have resulted in sleepless nights and left me in tears. And yet, we have been so grateful to find that God has blessed us with a deep love for every resident in this house. What a relief it is to be reminded that it is not our own strength but the love and grace God gives us so generously! I will admit not all of the residents are always easy to love – which is how I know it is not our love but God's love. The mental illness, trauma and addictions that have affected every person in our household are heartbreaking. This makes the moments of laughter and friendship, kindness and patience – especially those between the residents and our kids – some of the most beautiful things I have ever witnessed.

Coronavirus was of course a curve ball none of us saw coming. This year has been particularly challenging for the residents as they struggle with the impact of the pandemic. Lost employment, reduced accessibility to support services and loneliness has shown a worsening in mental health and addictions in our house. We also have the added wonderful challenge of another baby joining our family early next year. If you pray we would love you to keep Carrical in your prayers as we navigate the upcoming months and years.

Hannah, Manager at Carrical

Right L-R Matt, Arielle, Hannah and Eva.



Our finances

	2020 \$	2019 \$
COMPREHENSIVE INCOME		
Rooming houses	1,370,936	1,318,783
Other	243,126	503,456
Total income	1,614,062	1,822,239
Operating costs	1,021,391	1,017,382
Overheads	462,015	455,434
Total expenditure	1,483,406	1,472,816
Surplus	130,656	349,423

	2020 \$	2019 \$
FINANCIAL POSITION		
Current assets	1,141,355	1,091,570
Non-current assets	673,861	663,733
Total assets	1,815,216	1,755,303
Total liabilities	179,652	250,395
Net assets	1,635,564	1,504,908

Property portfolio



Thank you

We would like to recognise and thank the following organisations for their support and encouragement:

Allens saLawyers
Bakers Delight
Bendigo Bank
Blencowe & Co. Pty Ltd
Boroondara Cares Foundation
Boroondara Community Outreach Ministry
Boroondara Council
Canterbury Baptist Church
Christ Church Hawthorn
Community Housing Industry Association
Country Women's Association of Victoria,
Fraser and Kew groups
CyberHound
Department of Health and Human Services, Victoria
Forest Hill Uniting Church
Glenferrie Traders Association
Hawthorn Community Chest
Hawthorn West Baptist Church
Holy Trinity Doncaster Anglican Church
Jenkins Foundation
Kew Baptist Church
Leadership Victoria
Liberal Women's Council, Camberwell
mcutter.com designs
Nelson Alexander
Patchworkers and Quilters Guild of Victoria
Rotary Club of Balwyn

Rotary Club of Camberwell
Rotary Club of Camberwell
Rotary Club of Canterbury
Rotary Club of Glenferrie
Rotary Club of Hawthorn
Rotary Club of North Balwyn
Rotary Club of Yarra Bend
Sackville Grange Craft Group
Slovenian Catholic Mission, Kew
St Hilary's Anglican Church, Kew
St John's Uniting Church, Elsternwick
Steeple Church
The Cleaning Shop, Kew
The Housing Registrar, Victoria
The Office of John Kennedy, MP, Hawthorn
The Office of the Hon. Josh Frydenberg, MP
The Opalgate Foundation
Trinity Grammar School, Kew
Visions Fitness Centre
W&K Williams Pty Ltd
Xavier College, Kew

Agencies who support us

Access Health
Bolton Clarke Homeless Persons Program
Hawthorn Mental Health Clinic
SalvoCare Eastern Kew
St Vincent's Hospital

We would also like to extend our thanks to all the individuals who have been involved with Servants:

All the volunteers that have visited with weekly or monthly food and meals

All the volunteers that have run Christmas BBQs

All the volunteers that have helped with the gardening

All the volunteers that have helped with cleaning

All the people that have dropped off donations of goods

All the volunteers that have faithfully dropped off bread each week

All the people that have made quilts, blankets, beanies and masks for our residents

All the people that have contributed financially

All the people that have dropped by to say hello

All the volunteers that have organised outings or social occasions

All the volunteers that have used their professional skills to assist residents

All the volunteers that have used their professional skills to assist the organisation

All the people who saw a need and filled it

We could not have done this year without you!

Right Steeple Church has been generously dropping off delicious grocery packs weekly during the pandemic.

Back cover The Stronger Communities Grant provided funds for solar panels at Carrical.





Servants Community Housing creates communities where respect, dignity, hope and opportunity is nurtured. We care for people who have experienced homelessness, are at risk or vulnerable to homelessness.

All profits are 100 per cent reinvested into our organisation. We are seeking donations to expand our service as we cater for the growing demand. As a donor you can be assured that your gift will be used responsibly and directly to provide more accommodation to people that need housing and to assist the people we house. Should you be interested in a larger philanthropic partnership, or including us in your will, please contact admin@servants.org.au.

